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Government of India

Ministry of Human Resource Development

Department of Higher Education

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Shastri Bhawan, New Delhi,
dated, the 16th February, 2016

ORDER

Subject:- Grievance Cell of Council of NITs as per decision taken in the 9th meeting of the Council of NITs - regarding.

The 9th meeting of the Council of National Institutes of Technology, Science Education and Research (NITSER) held under the Chairpersonship of Hon'ble Minister of Human Resource Development on 1st October, 2015 at NIT - Warangal approved to constitute a Student Grievance Redressal Cell to monitor the redressal of grievances and coordinate with the Directors of NITs & IEST-Shibpur to address them effectively.

2. As per decision taken by the Council, the Student Grievance Redressal Cell is hereby constituted with following composition:-

(i)	Prof. (Mrs.) Geetha Bali, Chairperson, BOG, MANIT - Bhopal.	Chairperson
(ii)	Prof. C.T. Bhunia, Director, NIT - Arunachal Pradesh.	Member
(iii)	Dr. I.K. Bhat, Director, MNIT - Jaipur.	Member
(iv)	Dr. N.S. Chaudhari, Director, VNIT - Nagpur.	Member
(v)	Dr. S. Sundarrajan, Director, NIT - Tiruchirappalli.	Member
(vi)	Dr. Ajay K. Sharma, Director, NIT - Delhi.	Member-Secretary

3. The terms of references of the Student Grievance Redressal Cell shall be as follows:-

- (i) it shall be over arching body which will see details of pending grievances and case disposal;
- (ii) the cell may devise its own methodology to carry out work for early disposal of grievances.
- (iii) to coordinate with the Directors of NITs for grievances to be solved at the level of Council of NITs and submit report to the Council.

4. The aforesaid Cell may also explore the possibilities of having a call centre / mobile based system for registration / monitoring / review of grievances alongwith suggestions for escalation in case of non-redressal of grievance by respective NIT.

5. This issues with the approval of the competent authority.



[R.S. Solanki]

Under Secretary (NITs)

Tel: 23385935

To

- (i) Prof. (Mrs.) Geetha Bali, Chairperson, BOG, MANIT - Bhopal.
- (ii) Prof. C.T. Bhunia, Director, NIT - Arunachal Pradesh.
- (iii) Dr. I.K. Bhat, Director, MNIT - Jaipur.
- (iv) Dr. N.S. Chaudhari, Director, VNIT - Nagpur.
- (v) Dr. S. Sundarrajan, Director, NIT - Tiruchirappalli.
- (vi) Dr. Ajay K. Sharma, Director, NIT - Delhi.

Copy to:-

- (i) The Chairpersons, Board of Governors, NITs and IIEST - Shibpur.
- (ii) The Directors of NITs and IIEST - Shibpur.
- (iii) The Webmaster, MNIT, Jaipur - with a request to please upload the order on the website of the Council of NITs.

Copy for information to:-

- (i) PS to Hon'ble HRM.
- (ii) PS to Secretary (HE), MHRD.
- (iii) PSO to Joint Secretary (NITs), MHRD.



[R.S. Solanki]

Under Secretary (NITs)

Tel: 23385935